



# Flamingo Label

## CONFIDENTIAL DISTRIBUTOR INFORMATION

### PAYMENT OPTIONS- TERMS

#### **OPEN ACCOUNT**

All new customers will receive a credit application via fax or email within 24 hours of placing first order. Please complete the application and return it as quickly as you can. New customers may need to pay for the first order via credit card or C.O.D. while we process the application. After your account is established, the terms are Net 30. When an account is 60 days old, we will not accept new orders. When an account is 90 days old, the account will go to our collection agency. We trust you will conduct this account in a professional manner.

#### **CASH**

If your account is not established, please mail a check in full and we will bill you for shipping and handling charges after the order has been shipped.

#### **CREDIT CARD**

We accept Visa, Mastercard, American Express and Discover. Please provide us with your credit card number, expiration date and the verification code.

#### **C.O.D.**

Will be shipped via ground and the current UPS or common carrier C.O.D. charges will apply.

### SHIPPING OPTIONS

#### **STANDARD SHIPPING**

Orders will ship ground unless otherwise specified. Current published rates plus handling charges will be added to your invoice. An estimated freight cost can be provided if requested.

#### **EXPEDITED SHIPPING**

Next day, 2<sup>nd</sup> day, and 3<sup>rd</sup> day shipping services available. Current published rates plus handling charges will be added to your invoice. An estimated freight cost can be provided if requested.

#### **2<sup>ND</sup> OR 3<sup>RD</sup> PARTY BILLING**

We can bill your shipments to your carrier account or your customer's carrier account. Handling charges may apply.

#### **DROP SHIPMENTS**

Shipping to multiple locations is available. There is no charge for the first address. Each additional drop ship address is \$5.00.

### TERMS AND CONDITIONS

#### **CHANGE IN ORDER OR CANCELLATIONS**

Any change in quantity, copy, color or stock may be made depending upon the stage of the order. These changes may require new pricing, or a charge for work incurred. Cancelled orders will be subject to all charges for materials, artwork, and services incurred at the time of cancellation.

#### **LABEL RETURN**

All label returns must be authorized in advance. Unauthorized returns will be refused. All returns must be authorized within sixty (60) days of the date shipped. At no time will Flamingo Label be held liable for damages arising from the use of its products in excess of the actual replacement cost of Flamingo Label Co., Inc. products.

#### **ERRORS**

If it's our fault, we'll redo the job immediately at no charge. If it's your fault, we'll work with you to help reduce your cost.

#### **OVER-RUNS AND UNDER-RUNS**

We will ship and invoice you for up to 10% over or 10% under order quantity. Exact quantities are available upon request- additional charges may apply.

#### **PATENTS OR COPYRIGHTS**

The purchaser agrees to assume any liability resulting from actions or demands brought against us for patent or copyright infringements.

#### **RIGHT TO PROMOTION**

We reserve the right to use all products in our advertising and displays unless otherwise specified in writing at the time of the order.

**PHONE: 586-469-9587**

**TOLL FREE: 800-535-6399**

**FAX: 800-522-3589**

**ORDERS: [orders@flamingolabel.com](mailto:orders@flamingolabel.com)**

**QUOTES: [quotes@flamingolabel.com](mailto:quotes@flamingolabel.com)**

**QUESTIONS: [support@flamingolabel.com](mailto:support@flamingolabel.com)**

**ART: [art@flamingolabel.com](mailto:art@flamingolabel.com)**

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**Clinton Township, MI 48038**

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